

SHARE    

MAD MONEY WITH JIM CRAMER

## LivePerson CEO: Pandemic has 'ushered in' the 'death of the call center'

"We're out there taking advantage and really capturing the [conversational commerce] market that's there today," LivePerson CEO Rob Locascio said.

MON, MAY 11 2020 • 7:17 PM EST

### RELATED



12:16



MARKETS



WATCHLIST



CNBC TV



MENU



12:14

Nancy Pelosi discusses Heroes Act, responding to nationwide civil unrest

12:43

Jim Cramer: The 'V for victory' economy is back in play

05:03

ZoomInfo CEO Henry Schuck on the company's business model and IPO

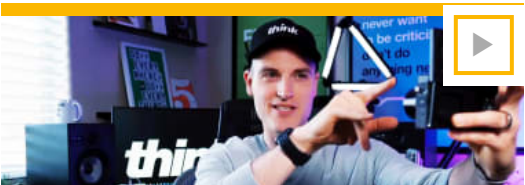
12:06

Jim Cramer: The pandemic led to 'one of the greatest wealth transfers in history'

03:06

Nancy Pelosi on wearing mask, other measures to help reopen the economy

## TOP VIDEOS



VIDEO 11:07





Amazon



VIDEO 09:27

## Protests resurface racial inequities in U.S. economy—Six business leaders on how they plan to address them



How the  
Nintendo



How  
LGBTQ+



Saks Fifth  
Avenue



Subscribe to CNBC PRO

CNBC Councils

Advertise With Us

Digital Products

Closed Captioning

About CNBC

Site Map

Careers

Contact

Licensing & Reprints

Supply Chain Values

Join the CNBC Panel

News Releases

Corrections

Internships

AdChoices

Help



### News Tips

Got a confidential news tip? We want to hear from you.

GET IN TOUCH



SIGN UP NOW

Get this delivered to your inbox, and more info about our products and services.

- Privacy Policy
- Do Not Sell My Personal Information
- Terms of Service

© 2020 CNBC LLC. All Rights Reserved. A Division of NBCUniversal

Data is a real-time snapshot \*Data is delayed at least 15 minutes. Global Business and Financial News, Stock Quotes, and Market Data and Analysis.

Market Data Terms of Use and Disclaimers

Data also provided by